The Citizen Responder Program educates members of the community about common medical and non-medical emergencies that occur every day and trains them in basic response skills, such as hands only CPR with AED, bleeding control, epi pen assist, and fire extinguisher deployment. Using their training, Citizen Responders can assist others in their neighborhood or workplace following an emergency and can take a more active role in assisting their community. The program is administered by the Victoria Fire Department as a community education tool with the Citizen Responder’s safety and self-preservation paramount in all emergency events.

**Why does a Community Need Citizen Responders?**

A Citizen Responder is the first and most crucial link in the emergency response system. The Citizen Responder is trained to recognize certain types of medical and non-medical emergencies and how to react appropriately to the emergency. In certain situations, the Citizen Responder may be able to render immediate lifesaving aid and in other situations they will be able to activate the Emergency Response System effectively.

**Citizen Responder Education –**

The program is a four-hour course that can be delivered to a business, association, and/or civic group in various formats and duration. The program is designed to be a “hands-on” course with real world application for everyday emergencies a citizen may encounter in the public or at home. The course content includes responder safety, fire extinguisher usage, major bleeding control with tourniquets, recognition of common medical emergencies, hands only CPR with AED, and medication auto injector pen assist.